



Tenant behind on rent or utilities?

NC HOPE Program:

- Pays up to 9 months past rent and 3 months future rent
- 10 minute application
- Receive payment in 14-19 days

Landlords can:

- Refer financially distressed tenants to the program by completing a "Landlord Assistance Request Form"

**Apply
online at:**
www.hope.nc.gov

Or call:
(888) 9ASK-HOPE
((888) 927-5467)

Frequently Asked Questions:

What can I do to make sure that my tenant gets assistance?

Provide your email address to the tenant, respond to HOPE Program emails promptly, and provide up to date lease agreements or proof of payment of rent.

My tenant owes more than the HOPE Program will provide. Do I have to forgive the amount?

A tenant will still owe the difference in monthly rent that the HOPE Program doesn't pay. A landlord that accepts rent assistance agrees not to evict the tenant for non-payment during the period of assistance and for at least 60 after that period ends.