

Social Work Coordinator jobs: Four Square Community Action (FSCA) – Case Management (CM)

Immediate openings for two Social Work – Coordinators responsible for day-to-day tasks including onboarding onto and gaining full functionality with NCCARE360 in Cherokee, Clay, Graham, and Swain counties.

Trained in working with all high-need clients and utilizing case plans to address the social needs of Housing Program participants and link clients to services. (Housing, food, medical, social supports, financial counseling, etc.)

- Responsible for case management for high-need clients in assigned counties: Interviewing of clients, developing, and overseeing case plans to address the social needs of Housing Program, Head Start and other FSCA client needs
- Responsible for monitoring and tracking services on an ongoing basis and ensuring documentation of interactions as well as billable services into NC Tracks for Medicaid recipients (willing to train to NC Tracks)
- Motivational Interviewing techniques preferred but willing to train
- CM duties performed at the site of care, in the home or in the community whenever possible face-to-face interaction is preferred to actively support clients. Some telephonic CM may also be utilized.
- Must utilize NCCARE360 to onboard, document, and track all client referrals. (NCCARE360 is a statewide coordinated care network to electronically connect those with identified needs to community resources and allow for a feedback loop on the outcome of that connection.)
- Active participation in educational and training opportunities provided by or sponsored by Health Impact, Four Square Community Action, or NCDHHS.

Position requires a SW or related degree and experience in SW type services.

Competitive salary commensurate with experience

Position reports to Exec Director. Dr. Sue Lynn Ledford D.Ph. MPA BSN RN